



Yaletown House: Family and Friends Update Late Summer: 08.31.07



EXECUTIVE DIRECTORS REPORT

Quality of Life Starts at Home update:

Renovate, Renew and Revitalize



Artist Rendition of the Resident Room

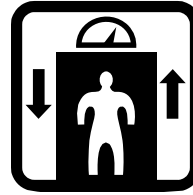
As we have been sharing with you over the past 12 months, Yaletown House is preparing to launch a fundraising campaign to raise money for facility revitalization. This campaign will see the renovation of all four floors, resident rooms and outdoor gardens. Over the summer, with the help from families and past donors, we have finalized our 'Quality of Life Starts at Home' brochure which will now be shared with our philanthropic community such as corporation and foundations. As we continue to gather momentum and financial support we will be inviting our internal community, including families, residents, volunteers and staff to be part of Yaletown House's renewal plan. We hope you can join us!

Stay tuned to www.yaletown.org for news items, donor generosity and success stories – click on the link: BE A PART OF OUR SUCCESS.

On Tuesday, September 25th starting at 3pm, we will be hosting a **Donor Recognition Tea** to honour our first three lead Campaign Donors. Families are encouraged to attend and an invite is enclosed. Please let Sharon at Reception (604 689-0022) know if you are able to join us. Thank you

If you have any questions, comments or concerns relating to Yaletown House, please contact me at 604 806-4202 or cacrichton@yaletown.org

Carol Crichton, Executive Director



ELEVATOR REPAIR UPDATE

As many of you may be aware, we have lost service in the elevator located in the West side of the building (near the dining room). The problem is a major mechanical breakdown and due to the seriousness it was necessary that the elevator company send their design technicians to the facility. It has been recommended to replace all parts. The parts have been ordered and installation/repair is estimated within the next three months. We thank everyone for their patience during this trying time as we recognize the hardship it has created.

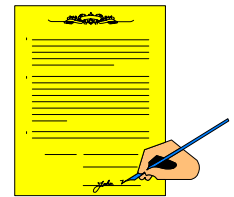
BUILDING SECURITY REMINDER



If you are arriving and become concerned that someone has followed you into the facility (after you have pressed the entry code), please contact a staff member immediately and advise them of your concern. If you cannot locate a staff person, there is a phone near the TV on the main floor and dial 370 for a nurse. As well, if you are visiting and you suspect someone in the building is not an authorized visitor, please again, contact a staff person immediately who can assess the situation and deal with the individual.

RESIDENT AND FAMILY SURVEY RESULTS

Thank you to the many families and friends who have completed the Annual Satisfactory Survey. If you have not had an opportunity to complete and send yours back, please do so before September 30TH as we will then be compiling the results. Yoying Orosa, Manager, Social Work, will be overseeing the survey results. We will later be sharing the results with you on our website and at a Resident Council Meeting.



Yoying can be reached at 604 806-4201
yorosa@yaletown.org



MUSIC THERAPIST

Lyndia Scott

Please welcome Lyndia as the new Music Therapist. She has replaced Angie Ji, who has returned to continue her studies back East. Along with Stephen, Lyndia will be providing Music Therapy

services to both general and Special Care residents. Watch the elevator board for announcements of Lyndia's weekly music programs. Messages can be left for Lyndia at local 404.

RESIDENT AND FAMILY COUNCIL MEETINGS

Please join us for the monthly Resident and Family



Council meetings, held the second Wednesday of every month (excluding August and December) from 2:00pm to 2:45pm. **The dates for 2007 are: September 26th*, October 10th and November**

14th. For more information contact Yoying Orosa, Manager Social Work, at 604 806-4201 or by email at yorosa@yaletown.org

* **note: date change**

FAMILY AND FRIENDS NIGHTS



Please join residents, families, volunteers and staff for live music and refreshments at the Family and Friends Night. The

party is held the 2nd Thursday of every month, unless otherwise posted. The next events are **September 13th** with Lorraine Smith., **October 11th** with Gerry Baynton and **November 8th**, with Brian Zalo. The fun starts at 6:30 pm and continues until 7:30 pm. Everyone is welcome!



CHICKEN BBQ

September 7th at noon is our final BBQ of the summer. The menu will include chicken burgers, hotdogs, salads, etc. Ross Barrett will be entertaining.

© Families and friends are welcome to enjoy lunch with us. Please see Sharon at Reception before the event to purchase a guest lunch ticket for \$3.75 ☺



VOLUNTEERS NEEDED

We have two **Step Out Lunch Trips** planned for this Fall: Friday, September 28th and Friday, October 26th. We

invite families to volunteer and support us in taking up to 20 residents to a restaurant. Please contact Cori Witvoet if you are interested and available cwitvoet@yaletown.org or 604 806-4206.



VANCOUVER CHAMBER PLAYERS

Yaletown House is pleased to be hosting three more concerts by the Vancouver Chamber Players for 2007. The Vancouver Chamber

Players are a group of elite, classical musicians. All concerts are on Mondays starting at 10:30 until 11:30 am. The remaining dates for 2007 are **September 24, October 29, and November 26th.**

NURSING CONTACT NUMBERS



When calling Yaletown House, callers can dial a Nurse directly once the automated attendant recording has begun (bypassing the receptionist). This applies 24/7. Please refer to the listed locals below for the floor:

2nd floor Registered Nurse **370**
2nd floor Licensed Practical Nurses **384** or **386**

3rd floor Registered Nurse **371**
3rd floor Licensed Practical Nurse **380**

4th floor Registered Nurse **372**
4th floor Licensed Practical Nurses **376** or **377**



Yaletown House Society

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604.689.0022

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